

OPERATING GUIDE & FACT SHEET

PLEASE READ THIS ENTIRE GUIDE BEFORE BEGINNING

THE DOGLINE

<http://www.thedogline.com.au>

NOBARK™

SBC-R

Hereinafter Radio Systems Corporation, Radio Systems PetSafe Europe Ltd., Radio Systems Australia Pty Ltd. and any other affiliate or Brand of Radio Systems Corporation may be referred to collectively as “We” or “Us”.

IMPORTANT SAFETY INFORMATION

Explanation of Attention Words and Symbols used in this guide



This is the safety alert symbol. It is used to alert you to potential personal injury hazards. Obey all safety messages that follow this symbol to avoid possible injury or death.

WARNING

WARNING indicates a hazardous situation which, if not avoided, could result in death or serious injury.

CAUTION

CAUTION, used without the safety alert symbol, indicates a hazardous situation which, if not avoided, could result in harm to your dog.

WARNING

- Not for use with aggressive dogs. Do not use this product if your dog is aggressive or if your dog is prone to aggressive behaviour. Aggressive dogs can cause severe injury and even death to their owner and others. If you are unsure whether this product is appropriate for your dog, please consult your veterinarian or a certified trainer.
- This device contains Lithium-ion batteries; never incinerate, puncture, deform, or short-circuit. Fire, explosion, property damage, or bodily harm may occur if this warning is not followed.

CAUTION

- Risk of explosion if battery is replaced by an incorrect type. Do not attempt to cut into or pry open the battery, dispose of in fire, or expose to water. Dispose of spent batteries according to the regulations in your area.

Please read and follow the instructions in this manual. Proper fit of the collar is important. A collar worn for too long or made too tight on the dog’s neck may cause skin damage. This is called bed sores; it is also called decubitus ulcers or pressure necrosis.

- Avoid leaving the collar on the dog for more than 12 hours per day.
- When possible, reposition the collar on the dog’s neck every 1 to 2 hours.
- Check the fit to prevent excessive pressure; follow the instructions in this manual.
- Never connect a lead, tags, or other items to the collar; it will cause excessive pressure on the Contact Points or may cause a vibration and trigger a false static stimulation.

- When using a separate collar for a lead and/or tags, don't put pressure on the electronic collar.
- Before playing with your dog, remove the collar. The activity may cause your dog to bark, which could lead to him associating the play with the static stimulation.
- Wash the dog's neck area and the Contact Points of the collar weekly with a damp cloth. **Turn the unit off before touching the Contact Points.** Ensure the dog's neck is thoroughly dry before replacing the collar.
- Examine the contact area daily for signs of a rash or a sore.
- If a rash or sore is found, discontinue use of the collar until the skin has healed.
- If the condition persists beyond 48 hours, see your veterinarian.

For additional information on bed sores and pressure necrosis, please visit the Support section for bark control at www.sportdog.com.

These steps will help keep your dog safe and comfortable. Millions of dogs are comfortable while they wear stainless steel contacts. Some dogs are sensitive to contact pressure. You may find after some time that your dog is very tolerant of the collar. If so, you may relax some of these precautions. It is important to continue daily checks of the contact area. If redness or sores are found, discontinue use until the skin has fully healed.

- You may need to trim the hair in the area of the Contact Points or switch to the longer Contact Points to ensure consistent contact. Never shave the dog's neck; this may lead to a rash or infection.
- You should not make the collar any tighter than is required for good contact. A collar that is too tight will increase the risk of pressure necrosis in the contact area.

Thank you for choosing SportDOG® Brand training products. Used properly, this product will help you train your dog efficiently and safely. To ensure your satisfaction, please review this Operating Guide thoroughly. If you have questions regarding this product's operation, please see this manual's Frequently Asked Questions and Troubleshooting sections, or contact our Customer Care Centre. For a listing of telephone numbers in your area, visit our website at www.sportdog.com.

To get the most protection out of your warranty, please register your product within 30 days at www.sportdog.com. By registering and keeping your receipt you will enjoy the product's full warranty and, should you ever need to call the Customer Care Centre, we will be able to help you faster. Most importantly, your valuable information will never be given or sold to anyone. Complete warranty information is available online at www.sportdog.com.

TABLE OF CONTENTS

COMPONENTS.....	5
HOW THE SYSTEM WORKS.....	5
KEY DEFINITIONS.....	5
CHARGING.....	6
OPERATE THE BARK CONTROL COLLAR.....	7
FIT THE BARK CONTROL COLLAR.....	8
WHAT TO EXPECT DURING USE OF THE BARK CONTROL COLLAR.....	9
FREQUENTLY ASKED QUESTIONS.....	9
TROUBLESHOOTING.....	10
TERMS OF USE AND LIMITATION OF LIABILITY.....	10
COMPLIANCE.....	11
BATTERY DISPOSAL.....	11
IMPORTANT RECYCLING ADVICE.....	12
WARRANTY.....	12



HOW THE SYSTEM WORKS

The SportDOG® Brand SBC-R- E NoBark™ Control Collar has been proven safe, comfortable, and effective for dogs over 3.6 kg. The Bark Control Collar uses patented technology to provide the most reliable bark detection available. Three user-selectable modes allow you to choose how static stimulations are delivered:

1. In **Temperament Learning** mode, the static stimulation starts at the lowest level (1) and increases to the next level each time your dog barks within 30 seconds of the previous bark. The collar remembers the static stimulation level needed to stop your dog's barking. The next time your dog starts barking, the static stimulation will start at the last/highest level used. The static stimulation level will be reduced 30 seconds after your dog stops barking.
2. In **Progressive Stimulation** mode, the static stimulation starts at the lowest level (1) and increases to the next level each time your dog barks within 30 seconds of the previous bark. If your dog does not bark again within 30 seconds, the static stimulation will reset to the lowest level (1).
3. In **User-Selected** mode, the user presets the static stimulation level that will be used every time the dog barks.

NOTE: As a built-in safety feature, if your dog barks 15 times or more within an 80 second period, the SBC-R-E will automatically stop issuing static stimulation for 30 seconds and then resume normal operation. This safety feature is active in all three modes of operation.

KEY DEFINITIONS

Power Button: Turns the unit on/off

+/- Buttons: Adjust the operating mode and level of static stimulation your dog receives when barking

Contact Points: Deliver the static stimulation

OLED Display: Displays the current mode of operation based on the icon indicated (Temperament Learning: Dog, Progressive Stimulation: Ramp, and User-Selected: Person). Displays the current level of static stimulation (1-10). Displays the condition of the battery (Full: 3 bars, Medium: 2 bars, Low: 1 bar, and Empty: zero bars).

Charging Cradle and Charging Contacts: The Charging Cradle charges the SBC-R-E when attached to the Charging Contacts



STEP 1 CHARGING

Before using the SBC-R-E for the first time, be sure to charge the unit by following the steps described below.

The SBC-R-E contains a rechargeable battery pack. When the unit indicates the battery is low (battery icon on the OLED display shows 1 bar or less) it is time to recharge the unit. Average battery life is 200 hours, depending on how often your dog barks. However, due to greater use during your dog's training, your first battery charge may not last as long. To conserve battery life, turn the SBC-R-E off when not in use.

FOLLOW THESE STEPS TO CHARGE THE BATTERY:

1. Align the Charging Cradle with the Charging Contacts as shown in image.
2. Push down on the Charging Cradle until it snaps into place.
3. Plug the charger into a standard wall outlet. While charging, a battery icon will show on the OLED display.
4. During charging, keep the SBC-R-E in an open, well-ventilated area.
5. When charging is complete, as indicated by the full battery icon flashing, the battery charger will automatically shut off, preventing overcharging. (After charging, the unit will need to be turned back on before using it.) NOTE: The battery should fully charge in 2 hours.
6. Remove the Charging Cradle from the SBC-R-E.
7. Unplug the battery charger from the wall outlet.



NOTE: When storing the unit for long periods, remember to regularly give batteries a full charge. This should be done once every 3 to 4 months.

STEP 2

OPERATE THE BARK CONTROL COLLAR

TURNING THE UNIT ON/OFF

Press and release the power button (located between the contact points). The unit will power on immediately, as well as tone. To turn the unit off, press and hold the power button for 3 seconds. A tone will sound, then the unit will turn off.

NOTE: If the user does not press any button, the display will go blank after 15 seconds. To wake up the display, press and release the power button.

CHANGING THE MODES

The SBC-R-E has 3 modes of operation. These 3 modes are indicated by icons shown on the OLED display. The following table summarises the 3 modes and their corresponding icons:



When the display is active (on) press and release the power button. The mode icon will flash, indicating that you can change modes. Press the +/- buttons until the desired mode is selected

After changing modes, pressing and releasing the power button again while the mode is blinking will allow you to change the static stimulation levels if you are in **User-Selected** or **Temperament Learning** modes. Pressing the +/- buttons will cycle through the static stimulation levels. **Temperament Learning** static stimulation levels can only be reset to 1 by pressing the - button, or reset to the last “learned” level by pressing the + button.



Plus and minus buttons have no function when displaying **Progressive Stimulation** mode as it always starts at 1.

NOTE: In User-Selected mode, always start training at the lowest level of static stimulation. Watch how your dog reacts, and if necessary, increase to the next static stimulation level.

STEP 3

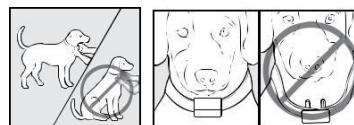
FIT THE BARK CONTROL COLLAR

IMPORTANT: The proper fit and placement of the Bark Control Collar is important for effective operation. The Contact Points must have direct contact with your dog's skin.

CAUTION

To ensure a proper fit, follow these steps:

1. Make sure the unit is off.
2. With your dog standing (**3A**), center the Collar Receiver so the Contact Points are underneath your dog's neck, touching the skin (**3B**). If your dog has a long or thick coat, you have two options to ensure consistent contact: either trim the hair around the Contact Points or switch to the longer Contact Points included with your system. *Note: When switching to the longer Contact Points, ensure the o-rings are attached.*
 - You may need to trim the hair in the area of the Contact Points. Never shave the dog's neck; this may lead to a rash or infection.
 - You should not make the collar any tighter than is required for good contact. A collar that is too tight will increase the risk of pressure necrosis in the contact area.
3. Check the tightness of the collar by inserting one finger between the end of a Contact Point and your dog's neck. The fit should be snug but not constricting.
4. Allow your dog to wear the collar for several minutes and then recheck the fit. Check the fit again as your dog becomes more comfortable wearing the Bark Control Collar.



WHAT TO EXPECT DURING USE OF THE BARK CONTROL COLLAR

IMPORTANT: Do not leave your dog alone the first few times he receives a static stimulation.

Place the Bark Control Collar properly on your dog and wait nearby until he barks. Most dogs will understand quickly that the Bark Control Collar is disrupting their urge to bark and will relax and stop barking. Because the static stimulation may be surprising or startling at first, some dogs may bark more at the initial static stimulation.

On rare occasions, a dog may get into a bark-stimulation- bark-stimulation cycle. If this happens, reassure your dog with calm, soothing tones. As your dog relaxes, he will understand that if he becomes quiet, he will not receive more static stimulation. The small minority of dogs that have this reaction will only have it the first time they wear the Bark Control Collar.

You should notice a reduction in your dog's barking within the first couple of days that he wears the Bark Control Collar. At this point, it is important to remember the learning process is still not complete. Dogs will "test" the new learning experience and will increase their attempts to bark. This usually occurs during the second week a dog wears the Bark Control Collar. If this does occur, remain consistent and do not alter your use of the Bark Control Collar. You must place the Bark Control Collar on your dog in every situation when you expect him to be quiet. If your dog is not wearing the Bark Control Collar, he may resume barking and his learning would suffer a setback.

ACCESSORIES

To purchase additional accessories for your SportDOG® Brand SBC-R-E NoBark™ Collar, contact the Customer Care Centre or visit our website at www.sportdog.com to locate a retailer near you

FREQUENTLY ASKED QUESTIONS

Will another dog's bark set off the Bark Control Collar?

No

Is the Bark Control Collar safe and humane?

Yes. The Bark Control Collar is designed to get your dog's attention, not to punish him. However, the initial static stimulation may startle your dog.

Will the Bark Control Collar work for my dog?

The Bark Control Collar is safe and effective for all breeds and sizes of dogs, though it may be too large for dogs under 3.6 kg to wear comfortably. The system should only be used with dogs who are over 6 months of age. If your dog is injured or its mobility is otherwise impaired, contact your veterinarian or professional trainer before use.

Is it possible for my dog to learn not to bark only when the Bark Control Collar is on?

Yes. This is best accomplished by placing the Bark Control Collar on your dog only in situations where you never want him to bark, and never placing the Bark Control Collar on your dog in situations where you find it acceptable for him to bark.

I have more than one dog, but only one dog with a barking problem. Will it cause problems between the dogs if I keep them together?

It should not be a problem, especially if you follow the procedures described in this manual.

Is the Bark Control Collar waterproof?

Yes. It is waterproof and submersible to 3 metres.

Can I attach a lead to the Bark Control Collar?

No. This can result in pulling the Contact Points too tightly against your dog's neck. Attach a lead to a separate, non-metallic collar, making sure the extra collar does not put pressure on the Contact Points.

Can I leave The Bark Control Collar on my dog all the time?

No. Never leave the Bark Control Collar on for more than 12 consecutive hours.

What do I do if my dog's neck becomes red and irritated?

This condition is due to the Contact Points irritating the skin. Discontinue use of the Bark Control Collar for a few days. If the condition persists beyond 48 hours, see your veterinarian. Once the skin returns to normal, resume use, and monitor the skin condition closely. SPORTDOG.COM

TROUBLESHOOTING

My dog keeps barking (does not respond to the static stimulation)

- Tighten the Bark Control Collar and/or trim your dog's hair where the Contact Points touch his neck to ensure good skin contact
- Increase the Static Stimulation level
- Charge the battery
- Switch to the longer Contact Points
- If your dog still does not respond, contact the Customer Care Centre

TERMS OF USE AND LIMITATION OF LIABILITY

1. TERMS OF USE

Use of this Product is subject to your acceptance without modification of the terms, conditions and notices contained herein. Use of this Product implies acceptance of all such terms, conditions and notices. If you do not wish to accept these terms, conditions, and notices, please return the Product, unused, in its original packaging and at your own cost and risk to the relevant Customer Care Centre together with proof of purchase for a full refund.

2. PROPER USE

This Product is designed for use with dogs where training is desired. The specific temperament or size/weight of your dog may not be suitable for this Product (please refer to "HOW THE SYSTEM WORKS"). Radio Systems Corporation recommends that this Product is not used if your dog is aggressive and accepts no liability for determining suitability in individual cases. If you are unsure whether this Product is appropriate for your dog, please consult your veterinarian or certified trainer prior to use. Proper use includes, without limitation, reviewing the entire Operating Guide and any specific safety information statement.

3. NO UNLAWFUL OR PROHIBITED USE

This Product is designed for use with dogs only. This dog training device is not intended to harm, injure or provoke. Using this Product in a way that is not intended could result in violation of Federal, State or local laws.

4. LIMITATION OF LIABILITY

In no event shall Radio Systems Corporation or any of its associated companies be liable for (i) any indirect, punitive, incidental, special or consequential damage and/or (ii) any loss or damages whatsoever arising out of or connected with the misuse of this Product. The Purchaser assumes all risks and liability from the use of this Product to the fullest extent permissible by law.

5. MODIFICATION OF TERMS AND CONDITIONS

Radio Systems Corporation reserves the right to change the terms, conditions and notices governing this Product from time to time. If such changes have been notified to you prior to your use of this Product, they shall be binding on you as if incorporated herein.

COMPLIANCE

This equipment has been tested and found to comply with relevant R&TTE Directives. Before using this equipment outside the EU countries, check with the relevant local R&TTE authority. Unauthorised changes or modifications to the equipment that are not approved by Radio Systems Corporation are in violation of EU R&TTE regulations, could void the user's authority to operate the equipment, and void the warranty.

The Declaration of Conformity can be found at: www.sportdog.com/eu_docs.php.

IC

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

This device has been designed to operate with the antennas provided with the equipment. Use of other antennas may violate Industry Canada rules and void the user's authority to operate the equipment.

ACMA

This device complies with the applicable EMC requirements specified by the ACMA (Australian Communications and Media Authority).

BATTERY DISPOSAL

WARNING

See Important Safety Information on page 2 related to the battery.

Separate collection of spent batteries is required in many regions; check the regulations in your area before discarding spent batteries. If you wish to ship us your spent batteries for disposal, contact the Customer Care Centre. This device operates on one (1) 3.7V, 160mAh Lithium-ion battery; replace only with equivalent battery.

At end of product life, use these battery removal instructions for final disposal:

- Using a 3/32 Allen Wrench, remove the two case screws.
- Remove the case back or cover.
- Remove the old battery pack.

When removing the old battery pack, care must be taken when gripping the connector firmly to avoid damaging the wires. Shorting the battery wires may cause fire or explosion.

These instructions are not valid for repair or battery replacement. Replacing the battery with a battery not specifically approved by Radio Systems Corporation may cause fire or explosion. Please call the Customer Care Centre to avoid invalidating your warranty.



IMPORTANT RECYCLING ADVICE

Please respect the Waste Electrical and Electronic Equipment regulations in your country. This equipment must be recycled. If you no longer require this equipment, do not place it in the normal municipal waste system. Please return it to where it was purchased in order that it can be placed in our recycling system. If this is not possible, please contact the Customer Care Centre for further information. For a listing of Customer Care Centre telephone numbers, visit our website at www.sportdog.com.

WARRANTY

THREE YEAR NON-TRANSFERABLE LIMITED WARRANTY

This Product has the benefit of a limited manufacturer's warranty. Complete details of the warranty applicable to this Product and its terms can be found at www.sportdog.com and/ or are available by contacting your local Customer Care Centre.

THE DOGLINE Australia Pty Ltd.

1300 The Dog (1300 843 364)

Call 7 days!

For other products, please visit:

<http://www.thedogline.com.au>



THE DOGLINE

<http://www.thedogline.com.au>